

BLI Testing Matrix

	Custom testing	Lab testing	Field testing
Reliability	X	X	
Multitasking	X	X	
Administrative Utilities	X	X	
Feedback to Workstation	X	X	
Ease of Network Setup	X	X	
Print Driver	X	X	X
Scan Function	X	X	
Print/Copy Quality	X	X	X
Print/Copy Productivity	X	X	X
Ease of Use	X	X	X
Feature Set	X	X	X
Security Features	X	X	
Environmental features	X	X	
Toner Yield	X		
Value	X	X	
Confidential test client has full control of data	X		
BLI technical staff provides suggestions to enhance products	X		
Daily feedback	X		
Finding can remain confidential when issues are resolved	X		
Weekly updates	X		
Test report is sent to vendor before publishing	X	X	X
Device can be considered for picks	X	X	
Ability to customize tests	X		
Conference calls with engineering and marketing	X		
On site engineers to help monitor test	X		
Client owns rights to report	X		
Wi-Fi, scan and print from USB and NFC test possibilities	X	X	